MEDANA & VISCA S.r.l.

Progettazione, produzione e commercializzazione di valvole e relativi accessori per i settori:
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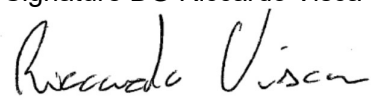
Quality policy: (P.QU.)

The Satisfaction of the Customer and the stakeholders defined in the business environment is the first objective of the Quality policy; this translates operationally into the company's ability to improve and optimize all business processes that affect the Quality of service and product, and the prompt response in processing and implementation time to meet the Customer's expectations.
The commitment of the entire company is focused on the pursuit of miglio¬ment of processes and activities, to ensure a Quality product/service not only externally, but also within the company itself.
The commitment also focuses on compliance with mandatory product-related aspects such as the PED directive, API standards and/or safety aspects in compliance with Legislative Decree 81/2008, Legislative Decree 231/2001, the EU Data Protection Regulation (EU) 2016/679, Legislative Decree 24/2023 regarding the Protection of persons reporting violations of EU law, national regulatory provisions and Legislative Decree 138/2024 relating to the transposition of the NIS 2 (Network and Information Security) directive and Legislative Decree 159/2025 relating to urgent measures regarding safety and health in the workplace.
This is concretized in the implementation of a SGI that intends:

- Specify tasks and responsibilities within the company;
- Keeping processes and activities under control;
- Continuously monitor and improve its SGI by following the market evolution, Customer's directions, and enforce the provisions received by its personnel;
- Constantly involve staff, making them aware in considering that the corporate Quality problem is everyone's problem;
- Involve staff in achieving set goals;
- Consistently maintain principles of ethics, integrity, transparency, and responsible conduct.

The organization is committed to implementing the best solutions to be able to continue providing products and services at acceptable levels, even following destabilizing events (e.g. cyber attacks, IT service interruptions).
The efforts of the entire company are also aimed at complying with product-related mandatory requirements such as the PED directive, API Q1, and API-specific standards. In this regard, RGI has been appointed as PED quality manager, and DT as technical manager for PED (as also shown on the nominal organizational chart).
A detailed annual policy with specific general and area objectives is associated with these guidelines by measuring Quality through a grid of strategic indicators for continuous business monitoring and improvement.

Everyone's commitment is required to achieve the goals set by the Executive Board

Borgosesia, li 18.02.2026

Signature DG Riccardo Visca